

RETURN AND REFUND POLICY

Please read these Term and Conditions carefully before using the services offered by Parcel365 Sdn Bhd (1289488-T) ("the Company") or ("We", "Us", or "Our"), a company incorporated under the laws of Malaysia. These term set forth the legally binding terms and conditions for your use of our services as contained in <http://www.parcel365.com> ("Website"), ("Mobile App") (collectively with the site and Mobile App referred to as ("Services")).

1. RETURN OF YOUR ITEMS

We do not accept any return of your items and we do not replace any of your items. We will endeavour all reasonable care to ensure that our services conform with the standard delivery care of any delivery services in Malaysia. We will examine any defects of your item prior to the loading of your items for transportation. Please inform us if any of your items are fragile or hazardous and whether there is a risk of damage while in transportation, loading and unloading.

2. REFUND OF YOUR PURCHASE

Once delivery is confirmed, we will not refund your purchase of our services. If there is any cancellation prior to the confirmation of delivery, please notify us via email or telephone. We will inform you whether you are entitled for a refund of your purchase for our services and a credit will be applied to your original method of payment or any such manner as may be communicated to you.

3. NO WAIVER

The failure to exercise or delay in exercising a right or remedy provided hereunder or by law does not constitute a waiver of the right or remedy or waiver of other right or remedies.

4. GOVERNING LAW

These terms and Conditions shall be governed by and interpreted in accordance with Malaysia laws and the parties irrecoverably submit to the exclusive jurisdiction of the Malaysia courts.

5. SPECIAL TERMS

These Terms and Conditions are not intended to nor shall create any rights, entitlements, claims or benefits enforceable by any person that is not a party to them. No person shall derive any benefit or have any right, entitlement or claim in relation to this Term and Conditions.

6. CHANGES TO THE TERM AND CONDITIONS

We reserves the right to update these term and conditions at any time and any changes may be made without prior notice to you. We recommend you to read this Terms and Conditions periodically.

By continuing to access or use of our services after those revisions or changes become effective, you agree to be bound by the revised terms. If you do not agree to the new Term and conditions, please stop using the Website, Apps and/or Our Services.

All of our right are reserved.